

# SMART Remote Management

Any device. Any location.

SMART Remote Management provides a one-stop solution for education and business administrators to maintain, control, support and secure devices from any web browser. SMART Remote Management is specifically designed to centrally manage all devices –, Android™, Chrome OS™ and Windows® – including SMART Board® displays with iQ.

Available by subscription and included with select SMART Board interactive displays.\*



**SMART**  
®

## Manage and secure your device fleet in real-time

With intuitive dashboards and diagnostics, SMART Remote Management shows a summary view of not only your SMART Board displays with iQ, but your entire mix of devices with the power to efficiently manage them all – no matter their location. SMART Remote Management is flexible and easily scalable from hundreds to hundreds of thousands of devices. By tracking and reporting a variety of parameters, you can know the status of your device fleet and users in real-time.



## Applications

### Support and Maintenance

- Provide remote assistance by taking control of device screen
- Initiate multiple support sessions simultaneously
- Centrally manage apps, devices and operating system (OS) settings and updates
- Apply and impose device, apps and web usage policies, either manually or triggered
- Streamline software distribution and OS updates for the entire device fleet

### Security and Alerts

- Send instant messages to device fleet
- Blacklist/whitelist website URLs
- Create geofences and location perimeters
- Track device location and lock lost or stolen devices
- Set predefined triggers and alerts
- Sound an alarm using the anti-theft module

### Device and User Tracking

- Total and active users
- Detailed device usage reports
- Active and connected devices
- Last device commands
- Device OS distribution

### SMART Board with iQ Display Management

- Put displays and devices into different functional groups (e.g. location, discipline, grade level)
- Schedule over-the-air iQ software updates
- Set power standby time for displays
- Report if individual displays are powered off

\*For details visit [smarttech.com/CompareED](http://smarttech.com/CompareED) or [smarttech.com/ComparePRO](http://smarttech.com/ComparePRO)

Authorized reseller:

SMART Technologies  
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