[SMART Technologies] Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.4

Name of Product/Version: Lumio by SMART

Product Description: Lumio by SMART is used by teachers to create lessons, activities and assessments anywhere, add interactive features to static content and share to any student device.

Students can access the contents created by teachers and participate in the activities.

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Notes: The Voluntary Product Accessibility Template (VPAT) is a document which describes Lumio by SMART is accessible according to the Section 508, WCAG 2.0+, EAA. The VPAT contains documentation on Section 508, Web Content Accessibility Guidelines (WCAG) 2.0+ Success Criteria as well as Conformance Requirements (Levels A, AA, AAA).

Evaluation Methods Used: Website integrates accessibility into design, develop and quality assurance processes of its products. Compliance to accessibility standards are evaluated through the use of manual validation with assistive technologies, and support from third party source.

Assistive technologies used in this evaluation include screen reader and the Windows screen magnification function as well as exclusive use of the keyboard to navigate and operate the site content and functionality.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at https://www.w3.org/TR/WCAG20/ Web Content Accessibility Guidelines 2.1, at **https://www.w3.org/TR/2018/RECWCAG21-20180605/**	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Support with Exception**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: This criterion is irrelevant to the product.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Non-text content is meeting the expectation for the website except for Sign in page where there is no accessible text for "?" image.
1.2.1 Audio-only and Video-only (Prerecorded)(Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Audio-only and Video-only (Prerecorded) is not applicable for the Website
1.2.2 Captions (Prerecorded)(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Captions are provided for the videos included in the website.
1.2.3 Audio Description or Media Alternative (Prerecorded)(Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Audio/video content that would require audio description or media alternatives is not applicable in the Website
		Info and relationship is not applicable for the website.

| 1.3.1 Info and Relationships(Level A)Also applies to: Revised Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs) | Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable | |

Criteria	**Conformance Level**	**Remarks and Explanations**
1.3.2 Meaningful Sequence(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	The sequence of elements is in logical reading sequence and meeting the expectation for website.
1.3.3 Sensory Characteristics(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.
1.4.1 Use of Color(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	The Color is available in alternative format and has the expected behavior from accessibility perspective for website.
		Audio control is not applicable for the website

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	
2.1.1 Keyboard(Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	All functionality of the website is not operable through a keyboard interface.
2.1.2 No Keyboard Trap(Level A)	Web: Supports	Website does not "trap" keyboard focus within content.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	
2.1.4 CharacterKey Shortcuts(Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Character key shortcut is not applicable for the website.
		No time sensitive content included is included in the

Criteria	Conformance Level	Remarks and Explanations
2.2.1 TimingAdjustable(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Website
2.2.2 Pause, Stop, Hide(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	No Moving, Blinking and Scrolling content is included in the Website
2.3.1 Three Flashes or Below Threshold(Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Pagesdo not contain anything that flashes more than three times in any one second period, or theflashis below thegeneral flash and red flash thresholds.
2.4.1 Bypass Blocks(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable	A method to bypass blocks is not applicable in the website.

Criteria	**Conformance Level**	**Remarks and Explanations**
• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Authoring Tool: Not applicable	
		Titles remains same for most of the pages.

2.4.2 Page Titled(Level A)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable	

2.4.3 Focus Order(Level A)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Focus order is supported in the website. Focusable components receive focus in an order that preserves meaning and operability.

2.4.4 Link Purpose (In Context)(Level A)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Link Purpose is supported for website. Purpose of the link can be determined from link text.

2.5.3 Label in Name(Level A) Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Label in name is supported for the website. UI components contains the names that is presented visually.

		The language of page is not included in the website.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	
3.2.1 On Focus(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	When anyuser interface componentreceives focus, it does not initiate achange of context.
3.2.2 On Input(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	User interface componentdoes not automatically cause achange of context.
3.3.1 Error Identification(Level A)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	The product provides capabilities for specifying error text for user interface component.

Criteria	Conformance Level	Remarks and Explanations

3.3.2 Labels or Instructions(Level A)Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports with exception
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		All input values have the labels except for some checkboxes on more about you pages.

4.1.1 Parsing(Level A)Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		All elements are nested according to HTML specification and meeting the accessibility expectation.

4.1.2 Name, Role, Value(Level A)Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		For UI thenameandrolecan beprogrammatically determined; states, properties, and values that can be set by the user can beprogrammatically set; and notification of changes to these items is available touser agents, includingassistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live)(Level AA)Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Live audio content is not included in the Website

1.2.5 Audio Description (Prerecorded)(Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Does not support
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Audio description is not provided for all prerecorded video of the website.

1.4.3 Contrast (Minimum)(Level AA)Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports with exception
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		The visual presentation oftextandimages of texthas lesscontrast ratiofor many elements of the website.

1.4.4 Resize text(Level AA)Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Page can be resized to 200% without loss of content or functionality.

1.4.5 Images of Text(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Alt text is available for images of text and meeting the expectation as per accessibility perspective.

1.4.10 Reflow(Level AA) Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does not support Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable	Reflow is not supported for the website.

1.4.11Non-Text Contrast (Level AA) Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable	The visualpresentationof the UI components and graphical objects have acontrast ratioof at least 3:1 against adjacent color.

1.4.13 Content on Hoveror Focus(Level AA) Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable	When hover/focus triggers content to appear, it is dismissible, hover-able and persistent.

2.4.5 Multiple Ways(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does not supports
	Electronic Docs: Not applicable
	Software: Not Applicable
	Authoring Tool: Not applicable
		Multiple ways is not supported for the website.

2.4.6 Headings and Labels(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Headings and labels are properly defined for the website.

2.4.7 Focus Visible(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports with exception
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Focus is visible for most of the elements when user is navigating through keyboard except for some elements on more about you and login page.

3.1.2 Language of Parts(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable
	Electronic Docs: Not applicable
	Software: Not Applicable
	Authoring Tool: Not applicable
		The language of a part cannot be programmatically determined and there is no mechanism to specify different language for subset of the page.

3.2.3 Consistent Navigation(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		The product uses the same navigation mechanism across the pages

3.2.4 Consistent Identification(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Images and controls are used to identify consistency of the product and meeting the expectation of accessibility

3.3.3 Error Suggestion(Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		When an error is automatically detected within an input entry form, the resulting error message provides suggestions for correction and meeting the expectation of accessibility.

3.3.4 Error Prevention (Legal, Financial, Data)(Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		There are no pages that involve legal commitments or financial transactions, modify or delete usercontrollable data, or submit user test responses.

		Status messages are not included in the website.

4.1.3Status Messages (Level AA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations

1.2.6 Sign Language (Prerecorded)(Level AAA) Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Sign Language is not included in the website

Criteria	Conformance Level	Remarks and Explanations
1.2.7 Extended Audio Description (Prerecorded)(Level AAA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Extended Audio description is not included in the website
1.2.8 Media Alternative (Prerecorded)(Level AAA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Media alternative is not included the website
1.2.9 Audio-only (Live)(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Audio-only (Live) is not included for the website
1.4.6 Contrast Enhanced(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not	Contrast enhanced is not supported for the website.

Criteria	**Conformance Level**	**Remarks and Explanations**

• 504.2 (Authoring Tool) • 602.3 (Support Docs)	applicable	
1.4.7 Low or No Background Audio(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Background audio is not applicable in the website
		Visual presentation is not applicable for the website
1.4.8 Visual Presentation(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	
1.4.9 Images of Text (No Exception) Control(Level AAA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not Applicable	Images of textare only used forpure decoration

2.1.3 Keyboard (No Exception)(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports with exception
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		The content operable through akeyboard interfacedoes not require specific timings for individual keystrokes

2.2.3 No Timing(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Feature is not included in the Website

Criteria	Conformance Level	Remarks and Explanations
		Interruptions is not applicable in the Website

2.2.4 Interruptions(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable	

2.2.5 Re-authenticating(Level AAA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Re-authentication is not supported in the website.
2.3.2 Three Flashes(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Three flashes are not included in the Website
2.4.8 Location(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Location Feature is not included in the Website
2.4.9 Link Purpose (Link Only)(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	The purpose of each link to be identified from link text alone.

Criteria	Conformance Level	Remarks and Explanations
2.4.10 Section Headings(Level AAA)Also applies to: Revised Section 508	Web: Not applicable Electronic Docs: Not applicable	Section Headings is not applicable for Website

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not applicable Authoring Tool: Not applicable	
3.1.3 Unusual Words(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Unusual Words is not applicable for Website
3.1.4 Abbreviations(Level AAA)Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Abbreviations is not applicable for Website
		Reading Level is not applicable for the website.

Criteria	Conformance Level	Remarks and Explanations

3.1.5 Reading Level(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable with exception
	Authoring Tool: Not applicable	

3.1.6 Pronunciation(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Pronunciation is not applicable for Website.

3.2.5 Change on Request(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not
		Change on request is not applicable for Website.

Criteria	**Conformance Level**	**Remarks and Explanations**
• 602.3 (Support Docs)	applicable	

3.3.5 Help(Level AAA)Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not applicable
	Electronic Docs: Not applicable
	Software: Not applicable
	Authoring Tool: Not applicable
		Help is not applicable for Website

		Error prevention is not applicable for the website.
3.3.6 Error Prevention (All)(Level AAA)Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1Without Vision	Supports	
302.2 With Limited Vision	Supports	
302.3Without Perception of Color	Supports	
302.4Without Hearing	Supports	
302.5With Limited Hearing	Supports	
302.6Without Speech	Supports	
302.7With Limited Manipulation	Supports	
302.8With Limited Reach and Strength	Supports	
302.9With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: Not applicable

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	
407.3.2 Alphabetic Keys	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
407.3.3 Numeric Keys	Not applicable	
407.4 Key Repeat	Not applicable	
407.5 Timed Response	Not applicable	
407.6 Operation	Not applicable	
407.7 Tickets, Fare Cards, and Keycards	Not applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	
407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	

408.3 Flashing	Not applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required

412.2.1 Volume Gain for Wireline Telephones	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	
412.3.2 Wireline Handsets	Not applicable	
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connect ability	Not applicable	
412.8.2 Voice and Hearing Carry Over	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
412.8.3 Signal Compatibility	Not applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
Criteria	**Conformance Level**	**Remarks and Explanations**
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See [WCAG 2.1](#) section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
Criteria	**Conformance Level**	**Remarks and Explanations**
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	It supports Color and contrast
503.3 Alternative User Interfaces	Not applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing(if not authoring tool, enter "not applicable")	See WCAG 2.1section	See information in WCAG section

504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Not applicable	
504.4 Templates	Not applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	Product documentation is available in electronic format
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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